



## LIMITED WARRANTY

**IMPORTANT: This is your warranty certificate. Attach your invoice and proof of warranty.**

### PROWOOD® LIMITED WARRANTY

Original consumer purchasers or "first owners" of specific ProWood® products are eligible for this LIMITED WARRANTY. Subject to all of the terms and conditions of this warranty, Universal Forest Products ("UFP") will, in UFP's sole discretion, replace (product only) or refund the original purchase price of ProWood® products produced by a licensed independently owned and operated treating facility used in, or in conjunction with, residential or agricultural applications that "structurally fail" in service due to rot, fungal decay, or termite attack during the warranty term.

### "FIRST-OWNER" COVERAGE

To qualify for this warranty, you must be the owner-of-record of the property at the time ProWood® products were installed, or if the ProWood® products were installed by a builder-contractor-owner, "first owner" means the owner-of-record first acquiring the property from the builder-contractor-owner. The ProWood® Warranty is not transferable from the first-owner to subsequent owners of the property.

### TO IDENTIFY A PROWOOD® PRODUCT, LOOK FOR THE END TAG

It's easy to identify warranted ProWood® products. Simply look for the end tag on each piece of ProWood® product and examine both sides. Make sure you receive and retain all ProWood® product end tags, as well as the original purchase receipt(s) from your lumber dealer or contractor/builder. In the event of a claim, it will be necessary to present this documentation for all materials claimed.

### WHAT THE WARRANTY COVERS

This limited warranty covers only ProWood® products from the date of purchase by the first-owner against structural failure caused by fungal decay or termites. For purposes of this warranty, structural failure is defined as the inability of a given member to perform its intended function due to rot, fungal decay, or termite attack. The terms "rot" and "fungal decay," as used in this warranty, mean attack by wood destroying fungi that disintegrate the wood cell walls, but exclude surface mold, mildew, and/or fungi associated with the "weather" of wood. "Weathering" of wood is not decay, fungal decay, or rot of any type or definition. The obligation of UFP under the terms of this warranty, in UFP's sole discretion, is limited to replacement or refund up to the original purchase price of ProWood® products.

### TERMS OF WARRANTY

A Lifetime Limited Warranty for above ground ProWood® products (end tag will state "above ground use only") used in above ground residential or agricultural applications and ground contact ProWood® treated lumber, timber and plywood products (end tag will state "ground contact/fresh water use") used in above ground, ground contact or fresh water contact residential or agricultural applications. Pressure treated wood products are deemed to be used in Above Ground Use when used in an above ground application where the treated wood product is not in contact with soil, or placed on/over soil using a synthetic barrier or plastic material, or is continually exposed to heavy vegetation, mulch products, fill dirt, or other conditions that could simulate a ground contact exposure. Some regional and local building code authorities may have policies requiring pressure treated wood products used in "close proximity" to the ground be treated for "Ground Contact Use." Important: Check with your state's adopted building code and your local building code authorities to determine if the treated wood product you purchase for your specific application (or location) should be manufactured for "Above Ground Use" or "Ground Contact Use." Pressure treated wood products are deemed to be used in Ground Contact Use when used in, or in contact with, the ground, soil, or fresh water immersion, or when placed on or over soil using a synthetic barrier or plastic material, or if continually exposed to heavy vegetation, mulch products, fill dirt, or other conditions that could simulate a ground contact exposure.

### WARRANTY EXCLUSIONS

UFP is not responsible for any damage to ProWood® products used in commercial or industrial structures, wood foundations systems, wood exposed to salt water, or for damage from any cause other than rot, fungal decay, or termite damage. This warranty does not cover building poles or building timbers in structural applications, commercial vineyard stakes or any products that have been milled after treatment.

UFP is not responsible for any damage to ProWood® products that are not installed in accordance with all applicable building codes and generally accepted construction practices.

UFP is not responsible for any application of ProWood® products other than those specified under the appropriate usage as noted on the end tag attached to the piece.

UFP is not responsible for projects or structures containing ProWood® products that have been used in improper end use applications.

UFP is not responsible for projects or structures where any ProWood® products treated for above ground use were used in ground contact use applications. The appropriate usage is noted on the end tag attached to the piece.

UFP is not responsible for projects or structures containing ProWood® products where some or all of the product has been used in contact with untreated or treated material that has been used in an improper end use application. Example: When above ground treated material has been misused in a ground contact application, this can adversely affect the performance of the entire project, and this situation would expose properly treated material to an exposure condition that would simulate ground contact conditions.

UFP is not responsible for damage to ProWood® products where the end-cut or trimmed portion of the treated product has been used on contact with the ground.

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UFP is not responsible for damage to ProWood® products where the wood has been sawn lengthwise or surfaced. Example: Cutting stair stringers from ProWood lumber would invalidate this warranty.

UFP is not responsible for damage to ProWood® products caused by the “weathering” of wood, including but not limited to raised grain, splitting, checking, twisting, warping, shrinkage, swelling, or any other physical property of the wood.

UFP is not responsible for any costs associated with removal of damaged wood product or delivery or installation of replacement ProWood® products.

UFP is not responsible for any incidental or consequential damages claimed to be a result of damaged or undamaged ProWood® products.

UFP is not responsible for corrosion of fasteners, hardware, or any other material, or any damage resulting from such an occurrence.

UFP is not responsible for delamination of plywood or other laminated wood products.

*For the warranty to be valid, a brush-on endcoat wood preservative is required at the time of construction on all saw cuts and drill holes for Douglas-fir and Hem-Fir treated wood products. Recommended endcoat wood preservatives include copper naphthenate, oxine copper, or zinc naphthenate products. Important: follow the manufacturer's directions for proper application.*

#### **HOW TO MAKE CLAIMS**

To make a claim under the terms of this warranty, send a photograph and description of the damage along with the ProWood® product purchase receipt(s) from your lumber dealer or contractor/builder. In addition UFP requires an itemized list of the damage to all ProWood® products and an end tag from each piece of damaged treated wood. Send this information to:

**Universal Forest Products  
Attn: Legal Department  
2801 East Beltline NE  
Grand Rapids, MI 49525**

UFP will, within sixty (60) days from the date of notice of your claim, and upon receipt of the proper documentation, make arrangements to exchange the damaged wood products for the new ProWood® products. UFP reserves the right to have a representative inspect all wood which is claimed to be damaged prior to its removal.

**NOTE: THE ONLY OBLIGATION OF UFP UNDER THE TERMS OF THIS WARRANTY IS LIMITED TO REPLACEMENT OF DAMAGED LUMBER OR THE MONETARY EQUIVALENT OF THE FAILED PROWOOD® PRODUCT UP TO THE ORIGINAL PURCHASE PRICE AT THE SOLE DISCRETION OF UFP.**

**UFP MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR OTHERWISE. IN NO EVENT SHALL UFP BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, SPECIAL OR INDIRECT DAMAGES. NOTHING IN THIS WARRANTY SHALL AFFECT THE DURATION OF IMPLIED WARRANTIES BEYOND THEIR CUSTOMARY DURATION, OR CREATE ADDITIONAL IMPLIED WARRANTIES.**

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so these limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state. This warranty is valid only in the United States.

